



Committee and Date
Bishop's Castle,
Chirbury & Worthen
and Clun Local Joint
Committee

20 January 2010

7.00pm

Item/Paper

10

Public

TEME LEISURE - FEEDBACK

8th October 2009

Dear Cllr Phillips,

I write to inform you of the decisions made at the last SpArC Advisory Committee meeting held on 21st September 2009 in respect of the points raised by yourself and Mrs McLeish at the Local Joint Committee meeting held in Bishops Castle.

The two points that were requested to be discussed at the Advisory Committee are listed below followed by the final decision from the committee;

- Re-instate ½ Hour Fitness Suite Session

The committee rejected the proposal to re-instate the ½ hour fitness suite sessions. The committee agreed that an open session with no time restrictions was in place, giving customers the option to exercise for short or long durations depending on their needs or constraints. It was also felt that it would be open to 'abuse' with customers paying for ½ hour but staying longer, thus in turn making it unfair on those customers genuinely paying for a longer session. The committee also felt that to conduct a meaningful exercise regime consisting of; warm up, stretching, CV, resistance, cool down and stretching, meant that very little time would be given to each section thus potentially increasing the risk of injury to the customer as they 'cut corners' to exercise.

- Re-instate 'unlimited use of Sun Beds' within the membership package

The committee rejected the inclusive of 'Unlimited Sun Beds' within the membership package. This was due to the fact that by offering 'unlimited' usage we would not be able to stop customers from 'exceeding' recommended industry levels of usage as we would be breaking terms of agreement by not providing an 'unlimited service'.

However the committee agreed that to aid consistency across sites, they would introduce a 50% reduction in the cost for Sun Beds for members only. The Organisation will continue to follow recommended Industry levels of usage.

Due to this change to the membership package all members will now receive a letter informing them of the change,

Yours sincerely,

Mr Lee Hassan
General Manager